

**We Claim as Our Invention:**

1. A voice processing apparatus for processing individual voice messages stored in a voice memory system, wherein the voice memory system is controllable via the voice processing apparatus using particular signals, the voice processing apparatus comprising:
- 5 a reception apparatus for sequentially receiving the individual voice messages stored in the voice memory system;
- a memory apparatus for separately storing the individual voice messages;
- and
- 10 a playback apparatus for randomly playing back the stored individual voice messages.
2. A voice processing apparatus for processing individual voice messages stored in a voice memory system as claimed in claim 1, further comprising:
- 15 a transmission apparatus for automatically generating and sending the particular signals required for controlling the voice memory system.
3. A voice processing apparatus for processing individual voice messages stored in a voice memory system as claimed in claim 1, wherein the particular signals are formed based on a dual tone multifrequency dialing method.
- 20 4. A voice processing apparatus for processing individual voice messages stored in a voice memory system as claimed in claim 1, further comprising:
- 25 a display apparatus, the display apparatus having a graphical user interface for controlling the voice processing apparatus.
5. A voice processing apparatus for processing individual voice messages stored in a voice memory system as claimed in claim 1, wherein the
- 30

stored individual voice messages are made available to a user as a respective attachment to an e-mail.

5           6.       A voice processing apparatus for processing individual voice messages stored in a voice memory system as claimed in claim 1, further comprising:

          an erasing apparatus for automatically erasing the individual voice messages in the voice memory system which already have been received.

10           7.       A method for processing individual voice messages from a voice memory system, wherein the voice memory system is controllable via particular signals, the method comprising the steps of

          receiving, sequentially, the individual voice messages stored in the voice memory system;

15           storing, separately, the individual voice messages; and

          playing back, randomly, the stored individual voice messages.

          8.       A method for processing individual voice messages from a voice memory system as claimed in claim 7, the method further comprising the step of:  
20           generating and sending, automatically, the particular signals required for controlling the voice memory system.

          9.       A method for processing individual voice messages from a voice memory system as claimed in claim 7, the method further comprising the step of:  
25           making available to a user stored individual voice messages as a respective attachment to an e-mail.

          10.      A method for processing individual voice messages from a voice memory system as claimed in claim 7, the method further comprising the step of:  
30           erasing, automatically, the individual voice messages in the voice memory system which already have been received.